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| up.ananth@gmail.com  91 9840553115.  Chennai, Tamil Nadu, India.  **Skills**   * Test rail * Zephyr * Test Plans, Cases & Test strategy * Jira * Test Process documentation * Test Report Metrics * UI & Compatibility Testing * Agile Methodology * Functional Testing * Maven, Jenkins * Git * RPA -Ui Path * Digital Banking * Postman, REST API * Selenium * Rally * CI/CD * Amazon connect, CC * Core Java * Python, Digital Marketing * Artificial Intelligence Explorer, Chat GPT   **Education And Training**  Bachelor of Engineering**:**  Mechanical Engineering -1997  Bharathidasan University  Trichy.  **Certifications**   * **PRINCE 2** Practitioner - Certified Project Management * Certified **Scrum Master** from Scrum Alliance * Blue Prism (ADO1) Certified * **Ui Path** Certified * **Tosca Automation** Tool Certified * Amazon **Connect AWS** Contact Center   **Onsite Experience**  Working as a Test Manager in Client location **UOB Malaysia From May 22 to May 24**  Worked as an Onsite Manager 3 Months in Client location **Bank Muscat -MUSCAT.**  Worked as an Onsite Manager for 3 Months in client location **Click fox-Denver-US**  Worked as an Onsite Lead for 6 Months in client **location PAYPAL-Sanjose-US**  **Project Management Skills**  Strong understanding of software development lifecycle and project management methodologies  Proficient in project planning, scheduling, and resource management  Ability to effectively manage multiple projects in a fast-paced environment.  Strong problem-solving and decision-making abilities Experience with Agile and Scrum methodologies  Proficiency in project management tools such as Jira, Microsoft Project  **Languages**  English  Tamil  **Personal Memorandum**  Married  Male  Passport # V2175649.  **Websites, Portfolios, Profiles**  https://www.linkedin.com/in/ananth-padmanabhan/ |  |  | **Ananth Padmanabhan – Test Manager**  **Profile Summary**  Dynamic Test Manager with 15 years of experience in manual and automation testing across diverse domains including Ecommerce, Banking and Contact center. Proficient in crafting comprehensive test plans and strategies, leveraging tools such as Selenium, Tosca, and UiPath to streamline testing processes and enhance efficiency. Adept at managing QA teams and projects, ensuring the delivery of high-quality software products. Skilled in generating insightful QA reports and metrics to drive continuous improvement initiatives. Seeking opportunities to contribute expertise in testing methodologies and tool utilization to a forward-thinking organization.  **Experience**  **Senvion Global Solution Chennai- Test Manager / Client: UOB Malaysia**  *05/2015 - Current*   * Led the design and implementation of comprehensive test strategies and plans tailored to the domains, ensuring alignment with project objectives and client requirements. * Spearheaded the development and execution of automated test scripts using Selenium, Tosca, and UiPath, resulting in significant time and cost savings while maintaining high test coverage. * Collaborated closely with cross-functional teams to identify testing criteria and define test scenarios based on project requirements and business objectives. * Orchestrated the prioritization and allocation of testing tasks within the team, ensuring optimal resource utilization and timely project delivery. * Managed the end-to-end testing lifecycle, including integration testing, system testing, build acceptance testing, compatibility testing, and regression testing, adhering to industry best practices and quality standards. * Facilitated defect management processes, conducting defect triaging sessions and overseeing the resolution of identified issues to ensure software quality and reliability. * Coordinated SIT, UAT activities, liaising with stakeholders to validate system functionality and gather feedback for iterative improvements. * Drive process improvement initiatives and adhere to quality processes and standards. * Experience in managing testing activities across different types of ATM/Credit and Debit Card products and Back-end testing. * 9 years of experience in quality engineering with Servion on Customer experience Analytics, Payments, Digital Marketing, Incentive programs and automation in Selenium, Tosca, Cyara. * Automation Experience on Selenium web driver, contributed to the Framework development and implementation for test automation using below tools Selenium+Java+TestNG Framework * Conduct testing for IVR applications, including inbound and outbound call flows. * Analyze business requirements for IVR applications and convert them into test scenarios. * Experience in CTI, TMAC, Avaya /Cisco Voice Port * Analyze and test directed dialogue, DTMF, voice IVR, chatbot, and text to speech functionalities. * Acted as the primary point of contact (SPOC) between onshore and offshore teams, fostering effective communication and collaboration to achieve project milestones and objectives. * Work on custom software applications integrating IVR, advanced speech recognition, directed dialogue, contact Centre solutions, Avaya CTI, web, and host connectivity. * Provided expert guidance and mentorship to team members, fostering a culture of continuous learning and professional development within the testing organization. * Contributed to process improvement initiatives, identifying opportunities to streamline testing processes, enhance efficiency, and elevate overall quality assurance practices. * Defect Management and Define SLA for the defects as per the industry standards. * Managing the Defect Interactions with Testing Team, Vendor, Business Users, and Project Team. * Sharing the Daily Execution Reports & Defect Reports to all the business stake holders. * Raising the red flag to Project Manager if anything is going beyond the deadline. * Preparation of Test Closure document for the releases. * Conducting retrospective meetings with the team. * Conducting Bug postmortem meeting and report preparation. * Provide quality reports and data collection analysis to the stake holders for further actions. * Provide knowledge sharing to external team members, such as documentation team. * Conduct internal training for the new team members.   **Ness Technology Chennai - Member Technical Staff / Client: PayPal**  *10/2006 - 06/2015*   * Building Testing and System knowledge competency within the team to ensure team members can perform testing for different storefronts and products at any point of time. * Providing test process consulting, test solutions for the assignments as per the requirement and working closely with the team to get work done. * Involved in task allocation and monitoring the same within the team. * Worked on an automation framework that uses Selenium web driver as UI automation tool, Eclipse as development tool, Maven as builds tool, TestNG for testing framework. * Responsible for preparation of test status report at the end of each iteration and also attend defect management, project status meeting. * Analyzed Project Requirement Document to identify testing criteria for creating test scenarios and test cases. * 8 years of experience in quality engineering with PayPal on Checkout, Payments, Digital Marketing, Incentive programs and automation in Selenium -TestNG-Java. * Performed Integration testing, System testing, Build acceptance, Compatibility and Regression testing. * Coordinated, prioritized, and involved software re-testing of fixed defects. * Worked closely with the development team to ensure that all defects are brought to resolution prior to deployment. * Preparation of traceability matrix to ensure the completeness of the coverage and configured test lab for various deployment scenarios. |

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